

CIO Review

The Navigator for Enterprise Solutions

eDISCOVERY TECHNOLOGY SPECIAL

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20 Most Promising eDiscovery Technology Solution Providers - 2016

The role of eDiscovery is becoming more vital for organizations today due to the large number of civil cases filed each year. An increasing proportion of electronically stored business records, new statutes on electronic data storage and development of new methodologies are making the discovery and presentation of electronic data more important. In order to meet eDiscovery obligations, organizations must be fully aware of their present and future data retention needs, and adopt suitable technology that will permit easy incorporation of legal rules and minimize the non-compliance risks relating to eDiscovery obligations.

The modern eDiscovery solutions facilitate early case assessment, by filtering and processing enormous data at affordable costs and minimum time to all types of organizations. For an efficient management of eDiscovery process, the Electronic Discovery Reference Model has divided the process into eight

sections that include identification, preservation, collection, processing, review, analysis, production and presentation of electronic information so as to obtain the benefits. Based on the nature of the investigation profile, organizations can either insource or outsource the eDiscovery process but outsourcing will be the best choice when cost reduction and profitable outcome are the main concern.

In order to simplify and assist CIOs identify the right eDiscovery solutions providers for their enterprises, CIO Review presents "20 Most Promising eDiscovery Technology Solution Providers 2016."

A distinguished panel comprising CEOs, CIOs, VCs, analysts, and the CIO Review editorial board has selected the top eDiscovery Solution Providers. In our selection process, we looked at the vendors' capability to fulfill the need for cost-effective and flexible solutions that add value to the eDiscovery landscape.



Company:
doeLEGAL

Description:
Provider of superior legal eDiscovery services and innovator of Collaborative Enterprise Legal Management and eBilling solutions

Key Person:
Thomas J. Russo
President & CEO

Website:
doelegal.com

doeLEGAL Innovative Legal Collaboration Software Solutions

Of late, eDiscovery has become more important as the proportion of electronic content in most organizations is becoming voluminous and difficult to manage. Today, CIOs are facing the challenge of increasing eDiscovery costs due to continuously growing electronic data. In response, they are being called on to collaborate with fellow executives to find different approaches like Alternative Fee Arrangements (AFAs), outsourcing vs. in-house, and managed services. Another key challenge is to understand the wide range of products and solutions that best fits an organization's needs for eDiscovery, alongside other broader technology requirements. Solutions that evolve with these challenges are advanced tools and adaptive services. "Using superior technology at a reasonable cost, backed by client-focused support is where doeLEGAL has carved its niche in the market," begins Thomas J. Russo, President and CEO, doeLEGAL.



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Founded in 1971, doeLEGAL offers enterprise-class legal collaboration software solutions including case management, litigation, and legal spend and matter management, electronic invoice processing, and eDiscovery services. Their comprehensive suites of tools are delivered in a Software as a Service (SaaS) model using a Legal Enterprise Collaboration (LEC) platform. doeLEGAL provides doeDISCOVERY™, a full-featured, end-to-end eDiscovery solution. doeDISCOVERY is designed to manage and organize the Electronic Discovery Reference Model (EDRM) which mitigates risk and reduces the

costs of eDiscovery for clients around the world. Integrating legal project management services with eDISCOVERY tools, the company supports attorneys in meeting all the new rules and changing requirements of their clients. "We believe eDISCOVERY solutions should be affordable without sacrificing the features that provide our clients the most benefit," says Russo. The organization ensures discovery data is always available and expertly configures the processes to work within clients' existing business models. doeLEGAL is capable of managing every eDiscovery requirement, making sure legal teams can focus on their case rather than the technology and solutions. Every client receives client-dedicated support with an assigned legal project manager who works as a liaison between each IT and legal team, ensuring a seamless experience.

"In terms of eDiscovery technology trends, we don't really see as many 'new' innovations out there; rather we are seeing the market gain a better understanding of how technology can help reduce costs," states Russo. doeLEGAL remains on the cutting edge of technology to offer the best and most advanced services available to customers. With over 44 years of serving the legal market, doeLEGAL operates by five tenets of distinction—predictable cost of ownership, superior technology and software, configurable and user friendly solution, client-focused support, and a foundation of collaboration.

doeLEGAL's mission is to provide the best data that facilitates better and faster decision-making. "Our goal is to manage the eDiscovery technology solutions for clients by giving them the freedom to focus on the business of law," adds Russo.

To further advance in the technology market, doeLEGAL has added Relativity® 9.3, eDiscovery project metrics, and Legal Hold to their Enterprise Legal Management (ELM) and Case Management offerings through ASCENT™. "The addition of Relativity® 9.3 to our eDiscovery service is another example of doeLEGAL's commitment to innovation, collaboration, and dedication to customers," concludes Russo. CR